

PROFESSIONAL REVIEW GUIDANCE

ASSESSMENT CRITERIA FOR CANDIDATES

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These guidance notes will assist you in structuring your submission to attain Chartered Membership of the CIOB.

They comprise of the adjacent headings.

Chartered Membership of the CIOB puts you on a path of career advancement that leads to the very top of the profession. Progress is made through a combination of study, examination and experience culminating in Chartered Membership and the designation MCIOB.

You are now at the final stage towards your Chartered Membership, these guidelines are designed to explain what you will need to demonstrate and examples of the type of evidence you can provide to satisfy the requirements of the review.

We wish you success with your application.

GETTING STARTED

YOU MUST HOLD **CURRENT MEMBERSHIP** PRIOR TO SUBMISSION

You will need to provide the following supplementary documents completed application >

INTRO

Your job description.

An organisation chart showing your position, name, who you are responsible for and accountable to.

Your CPD record for the past 12 months (only required if you have been in membership for one year or more).

Your forward action plan for the next year (this should include personal and company objectives).

Please provide 1 passport photo (recent head and shoulders shot)

When you believe your application is ready to be submitted, follow the steps below and your application will be handled by a PR Advisor.

CONTINUOUS PROFESSIONAL DEVELOPMENT



Like most professional bodies, we believe it's essential for members to keep up to date with the latest developments and knowledge in their field – it's called Continuing Professional Development. However, we're not prescriptive about how they do that. We think members are in the best position to know how best to enhance their skills and knowledge.

We do expect members to keep a record on their membership profile of their CPD activities, which we monitor, as a condition of membership.

CPD is any learning that adds value and enhances your occupational knowledge and skill. It facilitates individual development and maintenance of professional competence. Our inclusive definition reflects the diverse range of members and the activities they undertake to develop their careers.

WHAT IS CPD?

Attending relevant conferences and seminars and reading professional journals. Researching new products and innovative methods can all contribute to CPD.

WHERE CAN I RECORD MY CPD?

The members' portal is accessed via the main CIOB. Make sure you have your login details and membership number at hand. Once logged in, click on Change/Update your CPD details on the right hand side.

WHAT COUNTS AS CPD?

CPD is any learning that is going to add value and enhance your professional and occupational competence. Some will be structured and some will happen informally in the course of your work.

HOW MANY HOURS OF CPD DO I NEED TO COMPLETE?

It is your responsibility, as a CIOB member, to undertake professional development activities to ensure that you continue to improve and broaden your skills, knowledge and professional behaviours, that are necessary in your professional duties. However, we are not prescriptive about what you do, i.e. there is not a set number of hours you need to complete. You are best placed to know what CPD is necessary and relevant to you.

We are looking for evidence that you have gone through a process of assessing your development needs, done something about it, and evaluated the outcomes, ready to begin the process again

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EXAMPLES

HOW TO APPLY

For direct applicants only.

If applying through a PR Support Provider, please deal directly with them.

Please note: we can only process applications which include all the documents listed. Your application will be delayed if anything is missing.

This part of the process depends on how long you take to act on the advice of the PR Adviser.

STEP 1

Email all your documents to pr.application@ciob.org.uk (direct applicants only)

STEP 2

You will receive an acknowledgment of receipt.

STEP 3

A PR Advisor will pick up your application and check all documents have been received and advise how to pay the fee.

STEP 4

Once payment is received the PR Advisor will contact you again and provide you with more detailed information on the application. This may include ways of strengthening the report.

STEP 5

Only when all fees are paid, all documents are received, and the report is checked by a PR Advisor can the application move to the Assessment Process.

THE ASSESSMENT **PROCESS**

Only when an application is complete will it enter the assessment process.

THE PROCESS

Once submitted, your application goes through the following stages. The PR Advisor will let you know when your application is in the Assessment process.

Stage One

Your Application is Assessed by a CIOB Assessor in accordance with CIOB Assessment Procedures

Stage Two

Your Application is moved to the Internal Verifiers. to ensure the assessment has been made in accordance with the CIOB Assessment Procedures

Stage Three

Your Application is moved to the External Verifiers. to ensure standards of assessment are fair and consistent across all assessors and in accordance with the CIOB Assessment Procedures



To meet the requirements of the Professional Review, candidates will have to demonstrate knowledge and application in all three of the following areas of Competence:

OCCUPATIONAL COMPETENCE MANAGEMENT COMPETENCE COMMITMENT TO PROFESSIONALISM

The competencies are organised into sections, evidence and verification by employer/verifier together with guidance on the conditions under which competence must be achieved. This should be based on work experience and not modules or courses you have studied on this subject.

The application must be typed and all boxes must be completed leaving no white space.



- Read the Professional Review **Guidance and Assessment Criteria** for Candidates before completing the report. Our experience shows that people that use the guidance have better chance of passing first time.
- Give 1 or 2 clear, specific and detailed **examples** of the competences from your own practice. Use first person and past tense.

Use the CARL format:

- Circumstance Describe the circumstance you needed to act on.
- Action Describe the action you took. Why did you choose this action?
- Result Evaluate the result of your action/decision including the positives and negatives.
- Learning Outline any learning you took from this experience.
- Include reflection and evaluation. where you can, on practice giving indications of how you would do things differently. You can include the view of others, if it helps.

- Use all the space provided to its fullness to describe and evidence your competence. There is no word count and only what is written in the "visible" space of the box will be accepted. Font size 11 required.
- Keep self-evident comments like 'Health and Safety is important to the organisation...' or 'Planning and organisation is crucial for the smooth running...' brief. It is good to have an opener to a section but too much of this language starts to sound like generalisations. It is the personal examples we are looking for.
- **Be honest** about what you have achieved. The assessor is not looking for prestigious multi-million pound projects. They are looking for evidence of competence, the ability to understand the limits of one's competence and responsibilities, the ability to make ethical decisions and the commitment to learn and develop.
- Do check for spelling and grammatical **errors**. The PR Team will send the report back if it is clear your report has not been proofread.

COMPETENCE REPORT

- Don't write 'we do this at...' or 'we follow company..... Too much of this suggests you are not working on your own initiative.
- Don't list your job responsibilities or your job description.
- Don't describe company policies e.g. at my company we do... The assessor wants to know about you and your practice. You may refer to policies that inform your practice.
- **Don't assume** because you have worked on large projects or prestigious sites that this confirms competence. It does not.
- **Don't exaggerate** or misrepresent your experience and responsibilities as you may be questioned about it.

- Don't use bullet points. It suggests you cannot fill the boxes with 2 substantive examples.
- Don't use company specific acronyms without mentioning the full title at some point in your report.
- Don't provide additional documents, which we do not mention in this Guidance. They will not be included in the submission for assessment.
- · Don't send your documents in the paper format; they need to be provided to us electronically.
- Don't send your application handwritten, this is a professional report and must be completed electronically.

The PR will assess that you are competent to carry out the work of a qualified Chartered Builder or Chartered Construction Manager. To be competent is to have the knowledge, skills and behaviour to perform a job properly.

CIOB members have drawn up the competencies to be applied across different construction disciplines. The competencies have been grouped under the following themes:

1. OCCUPATIONAL COMPETENCE

2. MANAGEMENT COMPETENCE

3. COMMITMENT TO PROFESSIONALISM

Interpretation should be made carefully and the choices given in your application should be examples of the work and judgement you have applied. The assessors will take into account sensible and realistic choices reflecting the skills needed to fulfil your role.

You will see that that there are highlighted words in the criteria for each section. These are the key activities that need to be in your response.

The reason most people do not pass their PR first time round is because they do not include specific examples of activities they have carried out. Providing a generalised description of what you do is not enough. The response should demonstrate what you have done.

You will find the Marking Descriptors useful for understanding how the Assessors make their assessments.

There is a Table of Competencies further on. The criteria is explained a different way which you may find useful.

REQUIREMENTS & EXAMPLES

EXAMPLES /



It's better to have two clear examples that follow the CARL format rather than lots of unexplained examples.

Your examples should be current, reflecting the past 3 years of work experience.

In exceptional circumstances, we would accept an example going back to 5 years, however you would need to seek agreement to use such examples prior to completion and submission of your application.

The following report examples have been provided to help applicants structure their report.



EXAMPLE 1

Quality is determined by the specification and contract drawings. To manage quality of the project I firstly read the specification and look at the drawings so that I can devise a quality plan to ensure that the end product will be fit for purpose to the clients requirements.

Quality control is more a matter of defect detection and I carry out inspections each day to ensure that the product is right first time to reduce the time required for snagging. Doing these inspections and having and defects rectified immediatly also saves time and cost in the long term. I also employ the services of the local authority building control who send out an inspector at certain intervals of the build process and signs the work off at each of the stages, e.g. dpc level, roof structure. This ensures that the build is built to current building regulations. I do this to ensure that the completed projects meets the specification and reduces client complaints as well as to improve the reliability of the work and products and reduce cost.

During the inspection I record the progress with photographic evidence and catalogue my findings on a quality control inspection form which is then filed and can be recalled at a later date if required. This is something that I have just implemented into my work as I had an issue on my last project where a defect occured and I could not prove who was at fault (quite an expensive learning curve).

I also ensure that any pipework installed is pressure tested prior to being filled as a leak can have serious consequences to the programme especially after being plastered. I also carry out checks for the correct tolerances to measurements and levels to ensure that they all comply with current regulations.

This could have been improved by providing a more specific example.



For example, this is considered a **GENERALISED** description.



Instead, use a SPECIFIC example

On the local school site I carried out inspection each day to ensure the quality is right first time. On one day, the list included several areas where I felt the quality of the work carried out could be better. I worked with the contractors to ensure the work was re-done. On this site the local authority Building Inspector also attended at various stages of the project. This ensured that all regulations were being followed. I discussed quality issues with the inspector which led to a better product. This saved cost and time in the long term.



EXAMPLE 2

On recent project where I was working as a Project Manager and Technical Advisor. The project was a school and I was responsible for monitoring progress and quality against programme and design. I worked with the Clerk of Works to monitor the internal and external finishing. I ensured that issues were captured in the Clerk of Works report and are raised and recorded during the monthly meetings. Anything of urgency was communicated by telephone and followed up with an email.

The Client, funder and end users were made aware of quality concerns and the contractor provided solutions to rectify the concerns guickly. One particular concern was associated with the aesthetics of the brickwork to the first 1.5m of the build.

As the building was located in a flood zone, the first 1m of the brickwork had to be flood resilient, requiring two different mortars. This created a strong delineation in colour within the brickwork. This was picked up during one of the first progress meetings and was unacceptable to the client. I then discussed options to remedy the concerns including tinting, raking out and re-pointing with different mix and doing nothing.

Thinking about the long-term implications of each option in terms of maintenance, cost and programme effects, we agreed that once the cladding was installed it may refocus attention away from brickwork and with the clients agreement, this was agreed and reviewed after 4 months. After 4 months it was clear that once the external facade had been completed the mortar difference was no longer as obvious and its impact on the appearance was minimised. No further work was required.

The co-operation of Client and the Contractor was achieved through regular updates and good communication. This built up a level trust between all parties. This trust element was important in ensuring a guick fix reaction was avoided and a long term view was taken.

This is a real example although some details have been changed and removed.

This a better example for the following reasons:

- Specific examples
- Written in past tense What has happened not what might be done
- Written with CARL format in mind
- Reflection and evaluation included

This is considered a SOLID description. See marking descriptor.



Marking Descriptors help you understand what our assessors are looking for. For example if you include bullet points or lists this will put you in the Defer band. A Generalised Description without specific examples will put you in the Question or Interview band.





Candidate gives a range of examples that demonstrate a deep understanding of the competence and there is evidence of an innovative approach to problem solving or management as well as reflection on practice and evaluation of the effectiveness of actions.



Candidate gives a range of examples that demonstrate a deep understanding of the competence and show reflection on practice and evaluation of the effectiveness of actions.



The candidate provides a range of examples that demonstrate that he/she is competent within the parameters of the job role. The candidate demonstrates that he/she has solid knowledge and experience.



The candidate has described how he/she meets the competence within the context of his/her job role. The candidate demonstrates an understanding of the subject area and has given 1 or more examples which are relevant to the subject area but may be narrow in scope due to limited experience.



A generalised description of the importance of the subject area but no actual examples that demonstrate competence. The applicant may describe company policies and procedures or job responsibilities rather than examples of own practice. Further questions may elicit suitable examples.



Response is mostly a list of responsibilities or bullet points with some relevance to the subject. There are some examples but they tend to be irrelevant or very limited.



Response is limited to a list of responsibilities or bullet points with some relevance to the subject.



Incoherent / inadequate response which is not relevant to the subject or inaccurate in technical detail.



No legible response – nil.

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COMPETENCE

EXAMPLES /

COMPETENCE REPORT

SECTION 1

OCCUPATIONAL COMPETENCE

This section incorporates 5 areas of competencies. All examples used must be current and valid. Assessors will be looking for specific detailed examples that demonstrate your competence. This section has the highest weighting.

1.1 Planning and Organising Work

You must provide workplace evidence of how well you plan, programme, organise and monitor your work activities, systems and methods, based on specific projects or tasks.

Your response must include specific evidence of how well you identified and set objectives, how you measured performance against the set objectives, how well you managed the team to work collaboratively and identified skills required to benefit the project.

1.2 Managing Health, Safety and Welfare/Wellbeing

Demonstrate your understanding and responsibility for health & safety, and compliance with current legislation. Describe your experience and application of processes related to welfare/ wellbeing issues and working practices.

By using examples from your own experience, identify the principal hazards or breaches of rules (or potential hazards or breaches) in your work place and demonstrate your actions in removing or mitigating the associated risks.

The assessor will take account of the different environments in which these criteria can be applied e.g. site-based, office-based. consultants, academia etc. and will apply judgement accordingly.

1.3 Managing Quality

Demonstrate your competence in evaluating the quality of a specific product, service, or process by providing good examples where the required or expected standards were not being achieved. and explain your actions to remedy, rectify or improve them.

Demonstrate your competence of managing client or user satisfaction, quality assurance processes and procedures.

1.4 Sustainable & Environmental **Practices in Construction**

Provide workplace evidence to demonstrate your awareness and involvement in good practice in the operation of sustainable construction.

Use examples to demonstrate your understanding of sustainable development and legislation, including other sustainable communities, energy management and environmental impact; and include environmental legislation and other controls appropriate to sustainable construction development and your role.

1.5 Knowledge of Commercial, **Contractual and Legal Issues**

Demonstrate your awareness and involvement in construction law, civil law or insurance practice relevant to your job role. This should include examples of specific contracts in which you have had experience of contractual obligations and negotiated contracts, relevant to your job role.

Use examples to demonstrate awareness of the commercial impact of your decisions and actions.

Your examples must show your ability to communicate effectively with clients, consultants, senior management, stakeholders or other relevant personnel regarding commercial, contractual and legal issues.

EXAMPLES /

COMPETENCE REPORT

SECTION 2

MANAGEMENT COMPETENCE

You will be expected to provide examples of projects or processes you have been responsible for, ensuring all the following areas are addressed in terms of your role with regard to the planning, implementation, monitoring and evaluation.

The assessor will be looking for evidence to explain how your role and competence has evolved to equip you with key management skills in all of the following areas:

2.1 Communication

Use specific examples to demonstrate your ability to communicate effectively with a range of stakeholders relevant to your job role. Examples should include reference to a range of different communication channels.

Indicate the ways in which you adapt your communication style taking into account different parties.

2.2 Decision Making

Use specific examples to demonstrate your ability to investigate problems or potential problems, analyse possible solutions, implement your chosen solution and then monitor and evaluate the effectiveness of that solution.

The problems or issues could be technical, organisational or interpersonal.

2.3 Managing Information

Use specific examples to demonstrate your ability to manage information including control documents in a range of situations, including at source, flow and dissemination to relevant parties.

Demonstrate how you identify and access information relevant to your role.

Provide examples when the information you required was incorrect or missing/unavailable and explain your action(s) to remedy this for the specific instance and for future error/ omission correction.

2.4 Strategic Management/ **Financial Management**

You must provide examples when you developed, contributed to or have an awareness of a project or other strategic/financial plan that demonstrates how you managed, monitored, evaluated that plan. Include how you manage risk, procurement, cost and cost control, finance, time and production in relation to that plan.

2.5 Developing People and Teams

Use specific examples to demonstrate how you have developed or managed a team or professional relationships within your role.

Include reference to:

- identifying learning needs
- negotiating a learning plan
- appraisals and performance management

This can relate to yourself or to others.

2.6 Innovation

Use specific examples to demonstrate how you have introduced and implemented innovative solutions, systems or processes that have resulted in influencing time, cost, safety or other benefits to your organisation or project.

Your examples should demonstrate how you have used solutions attained through external sources and previous experience and transferred or adapted them to the benefit of your organisation, project or task.

COMPETENCE REPORT

SECTION 3

COMMITMENT TO PROFESSIONALISM

In this section you are required to demonstrate your knowledge and understanding of the role and significance of the CIOB and its functions.

You should also show an appreciation of your personal professional role and the public expectations of a professional and the CIOB Code of Conduct and Member regulations. The assessor will be looking for evidence to support the following competencies:

3.1 Professional Judgement and Responsibility

Based on your own experience, you should describe in detail an occasion or an incident that has required you to exercise your professional judgement.

In this section, your professional judgement relates to an occasion or an incident where it may be regarded as beyond your normal sphere of activities in your role and where you were challenged because of the situation you faced and the consequent ethical decision you were required to make.

The purpose of this section is to ensure that members of the CIOB apply appropriate standards of professionalism to their duties based on CIOB Rules and Regulations of Professional Competence and Conduct, and their duty of care.

Indicative examples

- Identify a situation where professional judgement was required and how it was demonstrated. (Issues could be behavioural, contractual and may include reference to members of the public).
- Demonstrate process for applying appropriate criteria when exercising professional judgement (e.g. by reference to the Rules and Regulations of Professional Competence and Conduct).
- Identify involvement with making decisions that protect the general public.
- Display knowledge of personal limitations (e.g. when to seek advice from others).

3.2 Commitment to abide by the **Rules and Regulations of Professional Competence & Conduct**

Demonstrate using examples from your experience of how, in your role, you function within an ethical framework.

Ethics is at the heart of professional integrity, requiring honesty and respect for the rights of others. It may extend beyond skills, experience and adherence to rules/standards.

Please refer to the following link in relation to more information regarding Ethics in our Rules & Regulations: www.ciob.org/about/governance/ royal-charter.

3.3 Commitment to Continuing **Professional Development**

You should show an understanding of the importance of CPD in your role, as this CPD is a mandatory requirement for membership, by providing evidence that you carefully evaluate, plan and implement a range of industry-focused activities to show how they meet your current and future needs.

Demonstrate your role in encouraging CPD in others and your awareness of its importance in developing the construction industry.

Indicative examples

- Identify how you have reflected upon achievement or lack of achievement.
- Evaluate training and development activities.
- Demonstrate where and how you have encouraged others in the organisation to undertake CPD activities.
- The benefits of CPD within your job roles.

CHECKLIST

TABLE OF COMPETENCIES

OCCUPATIONAL MANAGEMENT

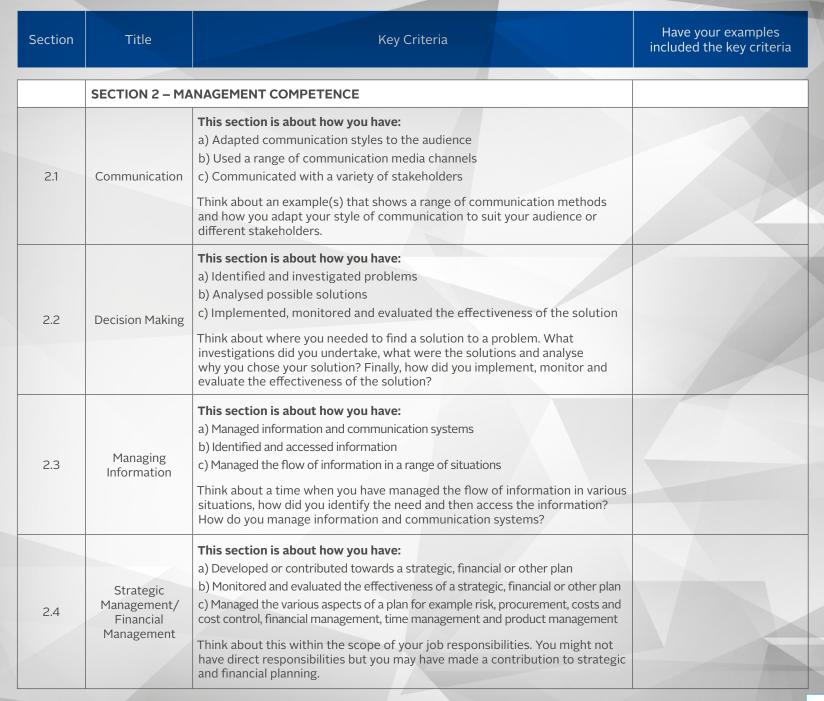
Remember your examples should be past examples, what have you done not what you are doing. Writing in the first person and past tense always helps

Section	Title	Key Criteria	Have your examples included the key criteria
	SECTION 1 – OCCUPATION COMPETENCE		
1.1	Planning and organising work	This section is about how you have: a) Planned, organised and monitored work activities and methods b) Set objectives and measured performance c) Built team relations to carry out the work planned including identifying training needs within the team Think about an example(s) of when you have managed a team to meet the organisational or project objectives. If you do not manage a team, think about an example(s) of when you have managed your own work activities to meet organisational or project objectives.	
1.2	Managing Health, Safety and Welfare/ Wellbeing	This section is about how you have: a) Identified your job responsibilities and practices under Health, Safety and Welfare legalisation b) Identified hazards and assess risks arising from workplace activities c) Applied welfare/wellbeing and working practices Think about an example(s) that includes when you have identified risks, breaches and how you dealt with the situation. Everyone has some responsibility. You need to think about what you do in your job role.	

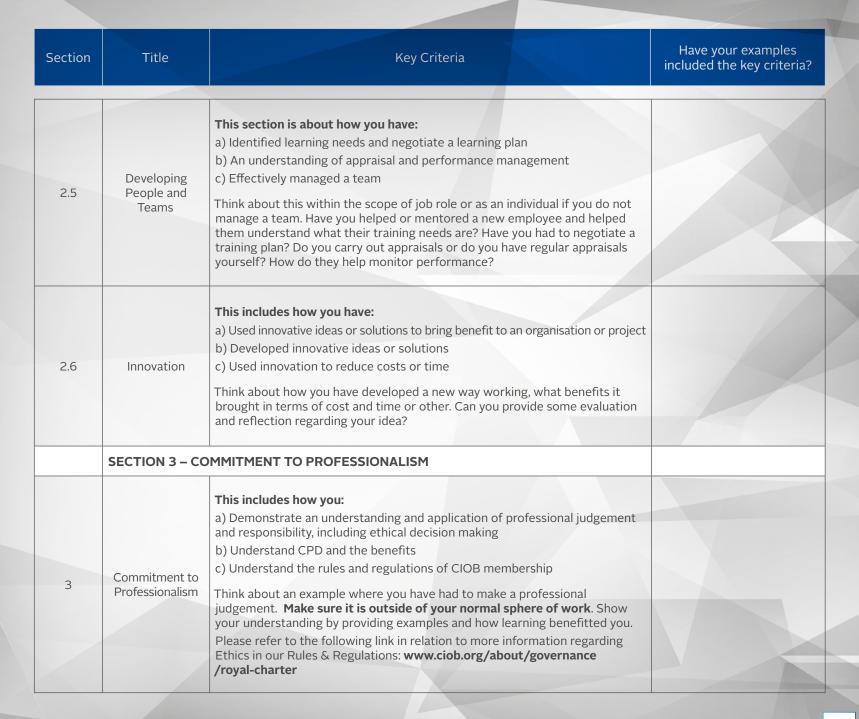
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EXAMPLES

Section	Title	Key Criteria	Have your examples included the key criteria
1.3	Managing Quality	This section is about how you have: a) Evaluated the quality of a product, service or process b) Worked to improve the product, service or process where it does not meet required standards c) Managed client/user satisfaction, QA processes and procedures Think about an example(s) that includes when you identified a quality issue with a service, a product or process.	
1.4	Sustainable and Environmental Practices in Construction	This section is about showing: a) An awareness of good practice in the operation of sustainable construction within your job role b) Application of the concept sustainable development c) Compliance with environmental legislation in relation to your job role Think about an example(s) that includes how you have applied sustainable construction to your job role. What legislation do you comply with and how?	
1.5	Knowledge of Commercial, Contractual and Legal Issues	This section is about showing: a) Knowledge and understanding of construction, civil law or insurance practice b) An understanding of the commercial impact of decisions and actions c) Communication with clients regarding commercial, contractual and legal issues Think about an example(s) that includes when you used construction law or insurance practice. What commercial decisions have you made and why? What communication did you have with your clients?	



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WHO CAN SIGN YOUR FORM?

A signature will be required on this part of the form from someone who can verify the contents of your application to be a true and accurate account of your experience. Ideally, they will be your senior or line manager in your current or most recent role.

Please note: family members or Mentors assisting with the Application are not permitted to sign or verify your competencies/application.

Self-employed or Freelance applicants could ask a professionally qualified client, who is a member of a Professional Body or other Construction Professional who knows you well to endorse their application. Please note this is not an exhaustive list. For any gueries or more information, should you be unsure who can sign this for you, please contact pr.application@ciob.org.uk.

Please find below a list of other relevant Chartered Institutes who can sign this part of the statement:

- RICS
- CIBSE
- CIAT
- CIH
- ICF
- IStructF
- RIBA
- Chartered Institute of Civil **Engineering Surveyors**
- And their Scottish and Irish **Equivalents**

It is important to note that whoever signs this part of the application will be endorsing your application for Chartered Membership so must be an authorised representative as they will be contacted to confirm and validate any aspect of your submission.

THE **DECISION**

THE APPLICANT WILL BE ADVISED OF THE RESULT ONCE THE APPLICATION HAS GONE THROUGH THE ASSESSMENT PROCESS.

PASS

INTERVIEW

DEFERRAL

The applicant will receive written confirmation and an invitation to a ceremony. Where further clarification is required, applicants may be invited to attend an interview to be given the opportunity to expand on their application.

In cases where the applicant fails to meet the criteria they will be advised they have been deferred and provided with an explanation including advice on what is required before a new submission can be made. Any re-submission should take into account feedback given.

THE **APPEALS PROCESS**

You have the right to appeal if your application is deferred. Appeals must be made within one month of receiving the deferral letter.

Appeals cannot be made on the grounds of disagreement with the assessment outcome. The appeal must be based on a valid reason such as:

> Failure to correctly follow the process and procedures for the assessment or where vou suspect there may be bias in the assessment process and this must be stated in full in the letter of appeal. No new material or documents can be bought into the appeal. The appeal is to be based solely on the application and correspondence received.

> > Appeals are to be made in writing, stating the grounds for the appeal. Your letter of deferral will provide you with the contact details.

YOUR CHECKLIST

You are on the brink of submitting your Professional Review Report, please have a quick look at the list below and make sure your report supplies the information we expect to receive.





SPECIFIC RECENT EXAMPLES:

Each section needs at least one good example of how you meet the criteria in each section. They should be something you have taken responsibility for and current, not going back further than 3 years. Avoid using bullet points, lists and headings and check spelling & grammar. Use font size 11 as a minimum. Any smaller and your application may be returned.

REMEMBER TO FILL EACH BOX





CPD:

Please attach a record of the CPD that you have undertaken over the past year with your report.

(Only required if you have been in membership for 1 year or more).





ORGANISATION CHART:

Please attach an Organisation Chart that shows where you fit within your company, showing your manager and any direct reports.

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YOUR CHECKLIST

...continued





ACTION PLAN:

Please attach your Action Plan which should include personal and company objectives and targets for the coming year. This should also include any Training and Development plans.





PERSONAL CV:

Please attach your most recent Curriculum Vitae (CV). A generic company CV is not acceptable.

Assessors cross-refer your report to your CV to check time and projects so please make sure timelines match.





JOB DESCRIPTION:

Please attach your current job description. This should highlight your day to day responsibilities.



THANKS FOR READING

We hope you found our guide useful & instructive. If you have any questions please contact:

pr.application@ciob.org.uk